Connecting Journey Booking

To allow linking of two PNRs for connecting journey for both eTicket and PRS counter tickets or combination of both implemented w.e.f 01-APR-2019.

Process

- An option "Connecting journey booking" is provided under main menu 'TRAINS'
- Find train for journey.
- Check the accommodation availability in train on train list Page.
- On click of 'Book Now' Button, Input of Connecting PNR is required.
- User need to input the eligible counter ticket or PNR booked with same user ID for which connecting Journey ticket to be booked.
- Input PNR would be checked and if eligible for connecting Journey booking, the Passenger details of the Input PNR would be auto populated for booking the ticket.

Note:- If connecting journey is being booked against counter ticket, then OTP verification would be done before fetching passenger details.

Salient features

- 1. Journey terminating station (or principal station) of main journey should match with Journey originating station/Boarding station)(or principal station) of connecting journey.
- 2. PNR From station and boarding station should be same and PNR To station and reserved upto should be same.
- 3. Passenger details including name is both PNRs should be same. Name/age/gender changes shall not be allowed for connected PNRs.
- 4. Only Confirm/Part Confirm ticket is allowed for connecting journey ticket booking.
- 5. Day difference between main journey and connecting journey should not be more than 5 days.
- 6. Two PNRs can be linked. The one having first journey lap will be Main Journey PNR and the later one will be Connected Journey PNR.
- 7. To link PRS Counter ticket with eTicket, Counter Ticket must have mobile number. For such case, OTP (for authentication) will be sent on PRS Counter ticket mobile number.
- 8. On Partial cancellation of any connected PNR, it will be de-linked.
- 9. TQ/PT/FT Quota ticket or current booking PNR is not allowed for connecting journey ticket booking.
- 10. Minimum and maximum difference of time between scheduled arrival at destination of main journey and scheduled departure at boarding of connecting Journey is 1 minute and 5 days respectively.
- 11. Modification of journey is not allowed for connected PNRs.
- 12. Boarding station change is not allowed for connected PNRs
- 13. VIKALP Option is not allowed on connected journey ticket.
- 14. Loyalty accrual booking for connecting journey is not allowed.